

David Grant
Senior Counsel

SBC Telecommunications, Inc.

1401 I Street NW
11th floor
Washington, DC 20005
Phone 202-326-8903
Fax 202-408-8745



DOCKET FILE COPY ORIGINAL

October 4, 2002

RECEIVED

OCT - 4 2002

Marlene Dortch
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

**Re: Notification of Subscriber Transfer
CC Docket No. 00-257**

Dear Madam Secretary:

Pursuant to Section 64.1120 of the Commission's Rules, this letter provides notification of the planned transfer of certain Indiana local exchange subscribers of Shared Telecom Services, Inc., (STS) to SBC Ameritech (Ameritech). Ameritech will provide all transferred subscribers local exchange and local toll service. Each affected subscriber will have at least 30 days notice prior to the transfer. Ameritech will begin transferring customers on November 11, 2002.

Ameritech certifies that it has provided advance subscriber notice in accordance with section 64.1120(e)(3). Further, Ameritech has and will comply with the obligations specified in the notice and any other applicable statutory and Commission requirements. The notification letter is attached hereto.

Should you have any questions, please do not hesitate to contact me.

Sincerely,

A handwritten signature in black ink, appearing to read "David M. Grant".

David M. Grant

Attachment

No. of Copies rec'd 044
List ASODE



October 7, 2002

NOTICE OF TRANSFER OF TELEPHONE SERVICE

Dear Shared Telecom Services Customer:

Shared Telecom Services, Inc., ("STS") has recently made a business decision to discontinue operations. As a consequence STS will no longer provision local exchange and exchange access services through the resale of SBC Ameritech's retail telecommunication services ("Total Services Resale"). The reason that STS and SBC Ameritech ("Ameritech") are mailing this letter to you is because you are an STS Total Services Resale customer.¹ Accordingly, STS will no longer be providing your business with local telephone service, local toll telephone service and long distance service on approximately November 11th, 2002.

In order to ensure that you continue to receive telephone service without disruption, STS and Ameritech have entered into an agreement for Ameritech to provide your business local telephone service and local toll service, unless you choose another provider. Upon receipt of this letter you may transfer your local telephone and local toll service to Ameritech or any other carrier of your choice. If you have not transferred your service to Ameritech or another carrier by November 11th, 2002 (the "Selection Date"), then within the following twenty (20) day period (the "Transfer Period"), your local telephone and local toll service will be transferred to Ameritech as outlined below in accordance with applicable rules of the Federal Communications Commission ("FCC") and the Indiana Utility Regulatory Commission.

You have a choice in selecting your telephone service provider.

- 1) If You Select Ameritech for Local Phone and Local Toll Service by the Selection Date:** Please contact Ameritech at 1-800-661-1528 for business local telephone and local toll service as soon as possible. Ameritech will provide you with the local phone and local toll services you request, and it will make long distance service available to you from the carrier of your choice. You may be able to retain your existing STS telephone number with Ameritech service. Your Ameritech customer service representative will confirm your number retention when you call for service. Ameritech will not charge its customary new connection fee or any other change of carrier charges.
- 2) If You Do Nothing by the Selection Date:** If you have not transferred your local phone and local toll service by the Selection Date, these services will be automatically transferred to Ameritech during the Transfer Period at no cost to you, and you will not experience any service outage. You may be able to retain your existing STS telephone number with Ameritech service. In accordance with the applicable

¹ If you receive this notice from any other source or by any other means of delivery, please call this toll free number [800-524-4411]. Your service is not being transferred nor is STS withdrawing from providing your service unless you are sent a formal notice directly by STS and Ameritech.

rules of the FCC and the Indiana Utility Regulatory Commission, services will be provided to you as follows:

- a. Local Phone Services – Ameritech will provide approximately the same local phone services as you were receiving with STS at the Ameritech's approved rate structure. In addition, Ameritech will not charge its customary new connection fee or any other change of carrier charges. See attached summary of Ameritech's service terms and conditions for more details. Ameritech's rates, terms and conditions will be applicable on the date Ameritech becomes your service provider. Ameritech will contact you by mail or telephone to advise of any post-transfer changes. In addition to the attached summary, Ameritech has attractive pricing programs and packages for local business service which your Ameritech representative can discuss with you.
- b. Local Toll and Long Distance Services –
 - 1) STS Local Toll and Long Distance Customers – If you used STS for local toll and long distance, you will be transferred with Ameritech local toll service at Ameritech's approved rate structure. However, you will be transferred without a long distance provider and will need to either immediately contact Ameritech at the above-referenced phone number in order to choose a long distance provider or contact a long distance provider directly.
 - 2) Local Toll and Long Distance Customer of Another Carrier – If you used a long distance carrier other than STS for local toll and long distance services, you will receive the same service from the same carrier.
 - 3) Local Toll from STS and Long Distance from Another Carrier – If you used STS for local toll, but another carrier for long distance, then Ameritech will provide your local toll service at Ameritech's approved rate structure, and you will continue to receive your long distance service from the same carrier.
 - 4) Long Distance from STS and Local Toll from Another Carrier – If you used STS for long distance, but another carrier for local toll, you will be transferred without a long distance provider and will need to either immediately contact Ameritech at the above-referenced phone number in order to choose a long distance provider or contact a long distance provider directly, and you will continue to receive your local toll from the same carrier.

If you have a preferred carrier freeze that prevents unsolicited changes on your local phone, local toll, and/or long distance services, and have not contacted Ameritech or another provider by the Selection Date, the freeze will be lifted and your services transferred according to this section. You must contact Ameritech to arrange for the freeze protection to be reinstated after the transfer.

- c. Service Adjustments – You may make adjustments and changes to your service from Ameritech at any time by calling service representatives (per your billing statement).
- 3) **If You Select Another Provider before the Selection Date:** Please be aware that if you transfer your local phone service to a provider other than Ameritech, **you may incur a new connection charge**, and you must make arrangements with that service provider to transfer your service prior to the Selection Date.

STS will no longer make any new changes to your STS telephone service, and STS has responsibility for handling any outstanding complaints or disputes that may exist between you and STS or another carrier. You will be responsible for any account balance due STS through the date of transfer. After the payment of your final bill to STS, any deposits or credits that may be due to you from STS will be sent to you within 30 days following the discontinuation of your telephone service.

If you have any questions regarding your STS telephone service or the transfer of your service, please direct any questions you may have to STS at 1-800-524-4411. STS will work with you to attempt to resolve any outstanding issues involving its service. If you have any questions about Ameritech's telephone services or features, please contact Ameritech at 1-800-661-1528 or visit their web site at www.sbc.com.

Ameritech looks forward to meeting your communications needs. Please see attached terms and conditions as well as promotional materials for attractive offers concerning Ameritech products and services.

Sincerely,

STS Ameritech

AMERITECH'S TERMS AND CONDITIONS OF LOCAL SERVICE

As a service to our customers, and in compliance with the Federal Communications Commission and state public utility commissions, if applicable, SBC Ameritech ("Ameritech") wants to provide you with the following information concerning the terms and conditions of service.

- Depending on your location, your business local telephone service will be billed at a monthly rate between \$32.08-\$42.30 for Ameritech Indiana's Flat Rate single line service.*
- If you decide to order any additional services, a full description of each product or service you order will be identified on your bill.
- Charges for late payment and returned checks – For business customers, a late payment charge of 10% of the first \$3.00 and 3% of the remaining amount is applicable if payment is not made by the next bill date as referenced in the Payment Information section of the telephone bill. There is a \$10.00 charge for returned checks. If late payment or returned check charges are applicable, they can be found in the Other Charges section and Monthly Statement section of the telephone bill.
- Applicable minimum contract service terms and early termination fees – If you have signed a contract for a minimum term, you should have received a contract with the terms, conditions and applicable termination fees. If you have not received this contract, please call us at 1-800-661-1528.

* Rates for Ameritech's business access line service vary by location.